



## WORKPLACE VIOLENCE AWARENESS

American Red Cross

SAF5039-HR

Not taught at the E.B. Cape Center. Send an email to the **HR Safety Hotline** to schedule this class at your facility.

**PURPOSE:** To give individuals in the workplace an introduction to the knowledge necessary to identify and reduce the risk of workplace violence.

**LEARNING OUTCOMES:** Upon completion of this course, participants will be able to identify and act on the causes of workplace violence appropriately.

**CONTENT:**

- What is Workplace Violence?
- Recognizing the Warning Signals
- Escalating Levels of Violence and What to Do
- Workplace Safety Tips
- “Good Afternoon, How May I Help You?” Self-Assessment

**METHODS:** American Red Cross Workplace Safety Presentation

**LENGTH:** 1 hour / 1 session

**AUDIENCE:** Open to all

**PREREQUISITES:** None

**CEU CREDITS:** Not offered for this course